

# CONTINUING CARE QUESTIONNAIRE

*A list of questions to ask when you and your loved one visit a continuing care retirement community.*

## Questions about the Contract

**What total fees must be paid, including the entrance fee, monthly fees, processing fees, and other fees?**

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**How often—and under what circumstances—can the monthly fee be increased?**

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**Is the entrance fee refundable?**

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**What are the terms or refund policy if your loved one decides to leave the community?**

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**What services are included in the baseline fees?**

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**What services cost extra?**

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**Are credits given for meals or other services when your loved one is absent from the community (e.g. if he or she goes on an extended vacation)?**

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**Does the facility's nursing center participate in Medicare?**

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**Does the facility's nursing center accept Medicaid?**

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**What type of insurance—including health insurance, long-term care insurance, renters insurance, etc.—does the facility require residents to carry?**

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**Under what conditions can the community terminate the agreement?**

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**What are the residents' legal rights?**

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